



How to read your BlueNRG invoice

BLUE NRG

Mr John Smith
123 Example Street
Melbourne, VIC 3000

ELECTRICITY TAX INVOICE
Blue NRG Pty Ltd ABN 30 151 014 658

Service/Complaints: 1300 599 888
8:30am to 5:30pm
www.bluenrg.com.au
info@bluenrg.com.au
PO Box 24390, Melbourne Vic 3001
Faults & Emergencies: 13 20 80
Call Essential 24 hours, 7 days

YOUR BILL OVERVIEW See over page for details

Amount outstanding from your previous invoice	\$2,906.24
Payments Received	\$0.00
Opening Balance	\$2,906.24
New Energy Charges	\$2,567.02
Total New Charges Due	\$2,567.02
Total Amount Due	\$5,473.26

AMOUNT OVERDUE
\$308.51 **PAY NOW**

BALANCE CARRIED FORWARD
\$2,597.73 **DUE: 14/08/2019**

INVOICE AMOUNT DUE
\$2,567.02
Direct Debit will take place on 14/08/2019

Account Number
Invoice Number 201907/822938
Issue Date 25/07/2019
You are on the Unbundled 24 Month product.

Save money
by reducing your usage
Together we can identify energy efficiency solutions

BLUENRG.COM.AU/SAVE

LED LIGHTING | SOLAR & STORAGE | ENERGY MANAGEMENT | FLEXIBLE WIRING

Important details for getting in touch with BlueNRG

A summary of the previous balance, recent payments, and the new charges for the current bill.

Adjustments applicable to the invoice (e.g. refunds) will be shown here.

Current amount due, due date, account number, and BlueNRG product.

If paying by direct debit, the next debit date will be shown here

UNBUNDLED INVOICE

YOUR ELECTRICITY SUPPLY DETAILS

NMI: [redacted] Read Type: ESTIMATE
 Supply Address: [redacted] Next Read Date: 25/08/2019
 Supply Period: 01/07/2019 to 25/07/2019 (25 days) Last Actual Read Date: 04/07/2019

Meter Number	Read Periods	Start Read	End Read	Usage
[redacted]	01/07/2019 to 25/07/2019	0.000	1046.123	1046.123
[redacted]	01/07/2019 to 04/07/2019	0.000	5.704	5.704

YOUR ELECTRICITY CHARGES

Retail Energy	\$173.35	Quantity	Unit	Loss Factor	Unit Price	Total
Peak		140.714	KWh	1.072029	\$0.123200	\$18.59
Shoulder		637.871	KWh	1.072029	\$0.123200	\$84.25
Off Peak		267.538	KWh	1.072029	\$0.088990	\$25.52
Solar Rebate		5.704	KWh	1.000000	-\$0.062000	-\$0.35
Metering Charge		25.000	Day	1.000000	\$0.440000	\$11.00
Daily Charge		25.000	Day	1.000000	\$1.375000	\$34.34
Network Energy	\$164.70	Quantity	Unit	Multiplier	Unit Price	Total
Peak		140.714	KWh	1.000000	\$0.159692	\$22.47
Shoulder		637.871	KWh	1.000000	\$0.134196	\$85.60
Off Peak		267.538	KWh	1.000000	\$0.067915	\$18.17
Network Daily Cost		25.000	Day	1.000000	\$1.538240	\$38.46
Market Charges	\$2,228.97	Quantity	Unit	Loss Factor	Unit Price	Total
LRET		1046.123	KWh	1.072029	\$0.879780	\$986.65
SREC		1046.123	KWh	1.072029	\$0.896390	\$1,005.28
AEMO Pool Fees		1046.123	KWh	1.072029	\$0.000373	\$0.42
AEMO Ancillary Charge		1046.123	KWh	1.072029	\$0.000561	\$0.63
NSW ESS Charge		1046.123	KWh	1.072029	\$0.210430	\$235.99
TOTAL INC GST						\$2,567.02
Includes GST of \$233.37						

IMPORTANT INFORMATION

To find out about NSW concessions and rebates, Centrepay and BlueNRG's payment plans and hardship policy call 1300 599 888 or visit www.bluenrg.com.au/customer-help

INTERPRETER SERVICE?

Call 13 14 50
 傳呼服務 傳呼服務
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 Dịch vụ thông dịch. Dịch vụ thông dịch.
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YOUR USAGE SUMMARY

Daily Average Usage (kWh) Cost (incl GST)
 Peak 3.62 \$0.74
 Off Peak 10.70 \$1.02
 Shoulder 25.51 \$3.37
 Controlled 0.00 \$0.00
 Total Greenhouse Gas Emissions (Tonnes) 0.03

Meter Index Reads
 Meter Start Date Read End Date Read
 01/07/19 9825 04/07/19 9817
 01/07/19 9813 04/07/19 9819

INVOICE COST BREAKDOWN

Retail	6.8%
Network	6.4%
Market	88.8%
Other	0.0%

Network costs increased by 15.8% compared to the previous invoice

TOTAL AMOUNT DUE

\$5,473.26

Reference Number: 100380872
 Direct Debit will take place on 14/08/2019

HOW TO PAY YOUR BILL

Direct Debit is an easy way to automatically pay your invoices. To set it up quickly and easily, call us on 1300 599 888. A fee of \$10.90 (inc GST) applies to failed transactions.

Phone us on 1300 599 888 and use our automated payment system. Please have your reference number 100380872 and credit card ready when paying over the telephone

BPAY your account via the internet or phone banking
 Biller Code: 205633
 Reference: 100380872

Online Visit www.bluenrg.com.au to pay by Visa, Master Card or Amex online. Please have your reference number 100380872 and credit card ready when paying online

Post a cheque payable to Blue NRG Pty Ltd along with this portion of the invoice to Blue NRG Billing, PO Box 24390, Melbourne Vic 3001

In Person Please call 1300 599 888 for details on how to pay your Blue NRG invoice in person

The meter number, previous and current meter read dates and usage between the start and end meter reads.

UNBUNDLED INVOICE
 Breakdown of new energy charges by charge type (e.g. peak and offpeak), and daily charges.

All charges are inclusive of GST.

Other charges such as service charges and postal fees applicable to the invoice will be shown here.

Payment method options for BlueNRG.

The National Meter Identifier (NMI), next scheduled meter read date, the type of meter reading, supply address and supply period which the new usage charges are based.

Month by month usage and greenhouse gas emissions history. Daily usage and comparison with last year. Daily usage and cost averages by charge type. For Smart Meters only - start and end readings for the usage period.

UNBUNDLED INVOICE
 Breakdown of the charges on the invoice in percentages and insight into the current invoice costs compared with the previous invoice.

BUNDLED INVOICE

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YOUR ELECTRICITY SUPPLY DETAILS

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 Supply Address: [redacted] Next Read Date: 25/08/2019
 Last Actual Read Date: 04/07/2019
 Supply Period: 01/07/2019 to 25/07/2019 (25 days)

Meter Number	Read Periods	Start Read	End Read	Usage
[redacted]	01/07/2019 to 25/07/2019	0.000	130.775	130.775

YOUR ELECTRICITY CHARGES

Charge Type	Amount	Quantity	Unit	Multiplier	Unit Price	Total
Retail Energy	\$65.64					
Peak		130.775	kWh	1.000000	\$0.233310	\$30.51
Daily Charge		25.000	Day	1.000000	\$1.404826	\$35.13
TOTAL INC GST	\$65.64					

Includes GST of \$5.97

IMPORTANT INFORMATION

To find out about VIC concessions and rebates, Centrapay and BlueNRG's payment plans and hardship policy call 1300 599 888 or visit www.bluenrg.com.au/customer-help

INTERPRETER SERVICE?

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1300 599 888
 خدمات الترجمة
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 Υπηρεσία Διαπραγμάτευσης



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BPAY your account via the internet or phone banking
 Biller Code: 205633
 Reference: 100020650

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Phone us on 1300 599 888 and use our automated payment system. Please have your reference number 100020650 and credit card ready when paying over the telephone

Online Visit www.bluenrg.com.au to pay by Visa, Master Card or Amex online. Please have your reference number 100020650 and credit card ready when paying online

In Person Please call 1300 599 888 for details on how to pay your Blue NRG invoice in person

Payment method options for BlueNRG.

VICTORIAN DEFAULT OFFER

The Victorian Default Offer (VDO) is the state regulated retail energy price. To access information about the VDO, visit our website at www.bluenrg.com.au/retail_and_pricing or simply give us a call on 1300 599 888

TOTAL AMOUNT DUE

\$184.55

DUE DATE: 13/08/2019

Reference Number: 100020650

Contact us if you would like to pay your account via Direct Debit.

Residential Benchmarking - comparison of usage with similar homes by the number of occupants