



BLUE NRG

How to read your BlueNRG Invoice



Mr John Smith
123 Example Street
Melbourne VIC, 3000

ELECTRICITY TAX INVOICE
Blue NRG Pty Ltd ABN 30 151 014 658

Service/Complaints: 1300 599 888

From 8:30am To 5:30pm

www.bluenrg.com.au

info@bluenrg.com.au

PO BOX 311, Surrey Hills VIC 3127

Faults & Emergencies: 13 17 99

Call Ausnet 24 hours, 7 days

← Important details for getting in touch with BlueNRG

YOUR BILL OVERVIEW See over page for details

Amount outstanding from your previous invoice	\$147.07
Payments Received	-\$147.07
Opening Balance	\$0.00
New Energy Charges	\$108.16
GST	-\$10.82
Total New Charges Due	\$118.98
Total Amount Due	\$118.98

→ A summary of the previous balance, recent payments, and the new charges for the current bill.

Adjustments applicable to the invoice (eg. refunds) will be shown here.

AMOUNT DUE THIS INVOICE

\$118.98

Invoice Due: 22/11/2017
Contact us if you would like to pay your account via Direct Debit

Account Number 10034017
Invoice Number 201711/552085
Issue Date 02/11/2017

You are on the Bundled 36 Month product.

← Current amount due, due date, account number, and BlueNRG product.

If paying by direct debit, the next debit date will be shown here

Access Blue NRG 'My Account' on your desktop, smartphone or tablet to analyse your electricity usage, manage payments, monitor how much you spend, set up automatic usage alerts and much more. Visit www.bluenrg.com.au to login or register.

Save money
by reducing your usage
Together we can identify energy efficiency solutions

BLUENRG.COM.AU/SAVE

LED LIGHTING | SOLAR & STORAGE | ENERGY MANAGEMENT | FLEXIBLE WIRING

YOUR ELECTRICITY SUPPLY DETAILS
 NMI: 1234567901 Read Type: ACTUAL
 Supply Address: 123 Example Street, Melbourne VIC 3000 Next Read Date: 10/11/2017
 Supply Period: 01/10/2017 to 31/10/2017 (31 days)

Meter Number	Read Periods	Start Read	End Read	Usage
4653703 / E1	01/10/2017 to 31/10/2017	0.000	184.127	184.127

YOUR ELECTRICITY CHARGES

Retail Energy	\$108.16	Quantity	Unit	Loss Factor	Unit Price	Total
Peak		92.612	kWh	1.000	\$0.408000	\$37.79
Off Peak		91.515	kWh	1.000	\$0.227000	\$20.77
Daily Charge		31	Day	1.000	\$1.600000	\$49.60
Total Excl GST						\$108.16
GST						\$10.82
TOTAL INC GST						\$118.98

The meter number, previous and current meter read dates and the usage between the start and end meter reads.

BUNDLED INVOICE
 Breakdown of new energy charges by charge type (eg. peak and offpeak), daily charges and GST.

Other charges such as service charges and postal fees applicable to the invoice will be shown here.

HOW TO PAY YOUR BILL

Direct Debit is an easy option to pay your bills on time. To arrange for payment to be made from your bank account or credit card automatically, please contact 1300 599 888

Phone us on 1300 599 888 and use our automated payment system. Please have your account number 10034017 and credit card ready when paying over the telephone.

BPAY your account via the internet or phone banking
 Biller Code: 205633
 Reference: 100340173

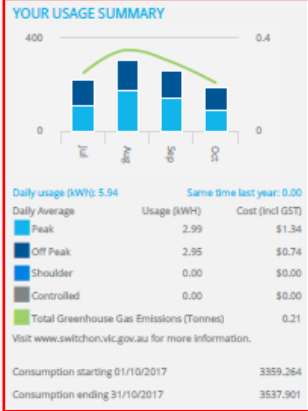
EFT/Online Visit www.bluenrg.com.au to pay by Visa, Master Card or Amex to pay online EFT payments to: Blue NRG Pty Ltd
 BSB: 033 126 Account No: 457 197

Post a cheque payable to Blue NRG Pty Ltd along with this portion of the invoice to BlueNRG Billing, PO BOX 311, Surrey Hills VIC 3127.

Payment method options for BlueNRG.

IMPORTANT INFORMATION
 To find out about VIC concessions and rebates, Centerpay and BlueNRG's payment plans and hardship policy call 1300 599 888 or visit www.bluenrg.com.au/customer-help

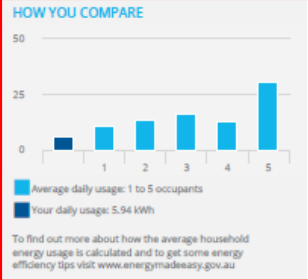
INTERPRETER SERVICE? Call 13 14 50
 传译服务 傳譯服務
 خدمات ترجمة اللغة العربية
 Dịch vụ thông dịch, Υπηρεσία Δεξίμνηλας



The National Meter Identifier (NMI), next scheduled meter read date, the type of meter reading, supply address and supply period which the new usage charges are based.

Month by month usage and greenhouse gas emissions history.

Daily usage and comparison with last year.



Daily usage and cost averages by charge type.

For Smart Meters only - start and end readings for the usage period

TOTAL AMOUNT DUE
\$118.98
 DUE DATE: 22 NOV 2017
 Reference Number: 100340173
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Residential benchmarking – comparison of usage with similar homes by the number of occupants

YOUR ELECTRICITY SUPPLY DETAILS

NMI: 1234567901

Read Type: ACTUAL

Supply Address: 123 Example Street, Melbourne VIC 3000

Next Read Date: 21/12/2017

Supply Period: 01/10/2017 to 31/10/2017 (31 days)

Meter Number	Read Periods	Start Read	End Read	Usage
4671639 / E1	01/10/2017 to 31/10/2017	0.000	37.141	37.141

YOUR ELECTRICITY CHARGES

Retail Energy	\$38.61	Quantity	Unit	Loss Factor	Unit Price	Total
Peak		27.469	kWh	1.066	\$0.088550	\$2.59
Off Peak		9.672	kWh	1.066	\$0.065780	\$0.68
Daily Charge		31	Day	1.000	\$1.140000	\$35.34
Network Energy	\$14.13	Quantity	Unit	Multiplier	Unit Price	Total
Peak - Step 1		37.141	kWh	1.000	\$0.135630	\$5.04
Network Daily Charge (Cost)		31	Day	1.000	\$0.293151	\$9.09
Market Charges	\$0.78	Quantity	Unit	Loss Factor	Unit Price	Total
LRET		37.141	kWh	1.066	\$0.013205	\$0.52
SREC		37.141	kWh	1.066	\$0.002804	\$0.11
VEET		37.141	kWh	1.066	\$0.002980	\$0.12
AEMO Pool Fees		37.141	kWh	1.066	\$0.000400	\$0.02
AEMO Ancillary Charge		37.141	kWh	1.066	\$0.000250	\$0.01
Rounding Adjustment						-\$0.01
Total Excl GST						\$53.52
GST						\$5.35
TOTAL INC GST						\$58.87

UNBUNDLED INVOICE

Breakdown of new energy charges by retail, network and market charges.

Within each category the charge type (eg. peak, offpeak, daily, environmental and market charges)

Other charges such as service charges and postal fees applicable to the invoice will be shown here.

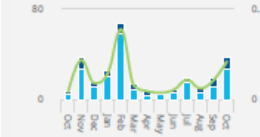
IMPORTANT INFORMATION

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传译服务 傳譯服務
خدمات الترجمة شعبة الترجمة
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Υπηρεσία Διαμερμηνείας

YOUR USAGE SUMMARY



Daily usage (kWh): 1.20

Same time last year: 0.24

Daily Average	Usage (kWh)	Cost (incl GST)
Peak	0.89	\$0.09
Off Peak	0.31	\$0.02
Shoulder	0.00	\$0.00
Controlled	0.00	\$0.00
Total Greenhouse Gas Emissions (Tonnes)	0.04	

Visit www.switchon.vic.gov.au for more information.

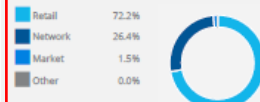
Consumption starting 01/10/2017

1016.090

Consumption ending 31/10/2017

1045.080

INVOICE COST BREAKDOWN



Network costs increased by 34.2 % compared to the previous invoice

UNBUNDLED INVOICE

Breakdown of the charges on the invoice in percentages and insight into the current invoice costs compared with the previous invoice.

HOW TO PAY YOUR BILL



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Phone us on 1300 599 888 and use our automated payment system. Please have your account number 10015839 and credit card ready when paying over the telephone.



BPAY your account via the internet or phone banking
Billers Code: 205633
Reference: 100158393



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BSB: 033 126 Account No: 457 197



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TOTAL AMOUNT DUE

\$58.86

DUE DATE: 22 NOV 2017

Reference Number: 100158393

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