

Customer Service

1300 599 888

Power Failure and Faults

Mon-Fri 8.30am-5.30pm

Distributors Name

13 12 80

Interpreter Service

Citipower

Online

131 450

Email

www.bluenrg.com.au

Mail

info@bluenrg.com.au

P.O Box 311, Surrey Hills VIC 3127

Blue NRG Pty Ltd ABN: 30 151 014 658



Sample Business

PO BOX AAA

Sample suburb

VIC 3066

Tax Invoice - Electricity Account

Account Number: 10013249

Amount Due: \$560.33

Due Date: 22/03/2017

Invoice Number: 456825

Issue Date: 02/03/2017

Account Summary:

Opening Balance	\$634.91
Payment Received 09/02/2017 - Thank You	\$634.91 Cr
Balance before this Period:	\$0.00

Energy Charges

Electricity Charges	\$509.39
Total Invoice (Exc GST)	\$509.39
GST	\$50.94
Invoice Total	\$560.33

Total Amount Payable: \$560.33

Remittance Advice

Account Number: 10013249

Due Date Total Due

22/03/2017

\$560.33

Period

31/01/2017 to 28/02/2017



Tax Invoice - Electricity Account

Blue NRG Pty Ltd

ABN:30 151 014 658

How Is My Bill Calculated?

Between actual readings of your meter we may send you an estimated account. An estimated account may be slightly higher or lower than your actual usage for the period. However, your bill will be adjusted the next time your meter is read. This adjustment process ensures that you will not pay for more electricity than you actually use. Most electricity meters are read every 3 months. At Blue NRG, we will also provide you with a bill based on your own reading of your meter and when your actual read is received, we will adjust your bill accordingly.

Energy Consumption

To find out more about how the average energy usage is calculated, get some energy efficiency tips and compare retail energy prices, visit www.energymadeeasy.gov.au.

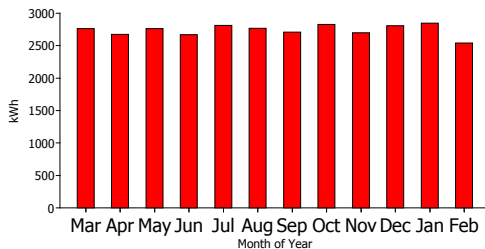
Meter Access

So that we are able to provide you with an accurate account based on actual reads, please ensure that locked gates, dogs or other obstructions do not prevent access to your meter.

Complaints/Feedback

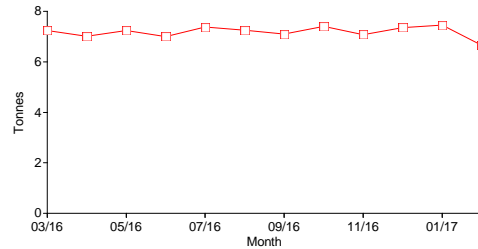
If you have any complaints or issues with Blue NRG, please contact us on 1300 599 888. If we are unable to resolve your problem you can contact the Energy and Water Ombudsman of Victoria on 1800 500 509.

TOU - Interval Meter Consumption



This period: 2539 kWh
 Washup: 0 kWh
 Same time last year: NA
 Average cost per day (incl GST): \$20.01
 Average Daily Consumption: 91 kWhs
 Consumption Starting 1/02/2017: 278354
 Consumption Ending 28/02/2017: 280892

Greenhouse Gas Emissions



Total greenhouse gas emissions (Tonnes) this account: 6.65
 For more information visit www.climatechange.gov.au

How To Pay



Direct Debit is an easy option to pay your bills on time. To arrange for payment to be made from your bank, credit union or building society account please contact 1300 599 888



To pay your account using an automated telephone system please call 1300 664 606. Make sure you have your customer reference number when paying over the telephone.



If you would like to pay by EFT please pay directly to:

Name: Blue NRG Pty Ltd
BSB: 033 126
A/N: 457 197



Detach this portion of the account. Make cheque payable to Blue NRG Pty Ltd and mail to Blue NRG Billing, P.O Box 311, Surrey Hills VIC 3127



Billpay Code:	205633
Ref:	100132497

Make this payment via internet or phone banking

Please quote your Customer Account Number so that we ensure the payment is credited against your account.

Your Electricity Account in Detail

Account Number: 10013249
Supply Address: 22 Sample Rd Richmond VIC 3121
Last Actual Read Date: 01/03/2017
Location: G Block

Billing Period: 01/02/2017 to 28/02/2017
NMI: 61021188733
Next Scheduled Read Date: 29/03/2017

Days: 28
Total Cost: \$560.33

Meter Detail

Meter Number	Start Date	End Date	Quality	Total Usage
DZ114534	01/02/2017	28/02/2017	A	2538.72 kWh

Energy Charges

Description	Start Date	End Date	Usage	Unit Price	Total
General Usage	01/02/2017	28/02/2017	2538.72 kWh	\$0.18940	\$480.83
Daily Charge	01/02/2017	28/02/2017	28.00 Days	\$1.02000	\$28.56
Sub Total Excl GST					\$509.39
Total Energy Excl GST					\$509.39
GST					\$50.94
Total Energy Incl GST					\$560.33

Interpreter Service Servizio Interpreti Servicio de interpretación Dịch vụ phiên dịch خدمات الترجمة الفورية <input type="checkbox"/> 译服务 Υπηρεσία Διερμηνέων Call 13 14 50	Changes To Your Rates Your current invoice will reflect changes to your network, energy and renewable charges effective from 1st February 2017.	Direct Debit For a simpler and more convenient way to pay your Blue NRG invoice, take advantage of our Direct Debit option. Please contact us at info@bluenrg.com.au or call us on 1300 599 888 to find out how.	Been Offered Another Deal? If you have received an offer from our competitors, please give us a call on 1300 599 888. We will run a quick comparison to see how their energy rates compare to ours.
	Meter Read Type Key A = Actual Read, E = Estimated Read, S = Substituted Read	Moving Address If you stay with Blue NRG for your new address, we will transfer your electricity connection/disconnection with no extra fees. Please call 1300 599 888 to arrange connection within 5 business days prior to your move.	Credit Card & EFT Payments Credit Card - You can pay online or over the phone using your VISA, MasterCard and Amex cards. Blue NRG does not charge any credit card payment processing fees. EFT - Please forward your EFT remittance to: bluenrg.remittance@bluenrg.com.au